

Shared Services Update

July 12, 2024



UTAH
SYSTEM OF
HIGHER
EDUCATION

Statutory Priorities and Implementation Timeline

Priorities

- Commercialization
- Title IX
- Information Technology Services
- Human Resources, Payroll, and Benefits Administration

Implementation Timelines

- Oct. 1, 2024: Implementation of at least one shared service (10% PF Penalty)
 - Oct. 1, 2025: Implementation of at least two shared services (20% PF Penalty)
 - Oct. 1, 2026: Implementation of at least three shared services (30% PF Penalty)
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Progress: Commercialization

- **Utah Innovation Lab:** Providing operational support for institutional commercialization back-offices systemwide, including grant funding, tech transfer, start-up formation and scaling investments through the innovation fund.
 - **Internship Program:** Centrally coordinated innovation-related internship programs that offer students from all institutions exposure opportunities at the Utah Innovation Lab, Utah Policy Innovation Lab, and directly with private corporation research arms.
 - **Continued Ramp-Up:** \$500k ongoing and 1.75m 1x from the 2024 GS; \$15m to Innovation Fund.
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Progress: Title IX

Degree-Granting/Technical College Collaborations

- USU/BTC
- WSU/OWTC & DTC
- SUU & SWTC
- Snow/UBTC
- UTU/DXTC
- UVU/MTC
- SLCC & USU/TTC
- UU - Systemwide

Services

- Shared Trainings & Best Practices
 - Shared Investigators & Hearing Officers
 - Shared Hearing Coordinators & Hearing Chairs
 - Commissioner's office-provided trainings, templates and consortia groups
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Progress: Information Technology

- **Cybersecurity Standards Assessment:** Currently posted RFP for systemwide security assessment, including evaluation of best practices and CIS framework
 - **Group Procurement:** Continuing to explore purchase of new group licenses for major software platforms.
 - **Cybersecurity Assessments:** Penetration testing and certification.
 - **Northstar Rewrite:** Tech college student information system rewrite.
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Progress: Human Resources, Benefits, and Payroll

- **Employee Health Insurance Benefits:** RFP process underway for contracted analysis to make recommendations on shared health insurance benefits, including opportunities for carrier and plan consolidation, shared brokerage, use of common PBMs, reinsurance, among other potential areas for increasing efficiency, quality and value.
 - **Technical College Payroll System:** Currently evaluating responses to RFP for a centralized technical college payroll processing system.
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Progress: Other

- **Tech College Financial Information System:** Workgroup exploring ERPs & FISs.
 - **Internal Audit:** Third party cybersecurity reviews.
 - **Treasury Investment Support:** Opportunities for institution participation in Treasurer's unitized trust structure.
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