



2.1.1

Get Help. Give Help.
United Ways of Utah

Welcome

INFORM. CONNECT. EMPOWER.

Today I will leave with:



- Overview of 2-1-1
- Knowledge of the resources available
- Understanding of how to connect to services



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MISSION

INFORM Decisions
Build CONNECTIONS
EMPOWER Utah



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VISION

A 211 system that helps ensure every person in the state has their basic needs met, *including* shelter, clothing, food, access to appropriate health care, and personal safety.

Who We Serve



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- People who need help
- People who help people who need help
- People who make policy and give funding for services used by people who need help



211 Helpline



Free

Confidential

Available 24/7

Local resources in one location

Services in over 200 languages

Follow-up with Clients

211 Helpline

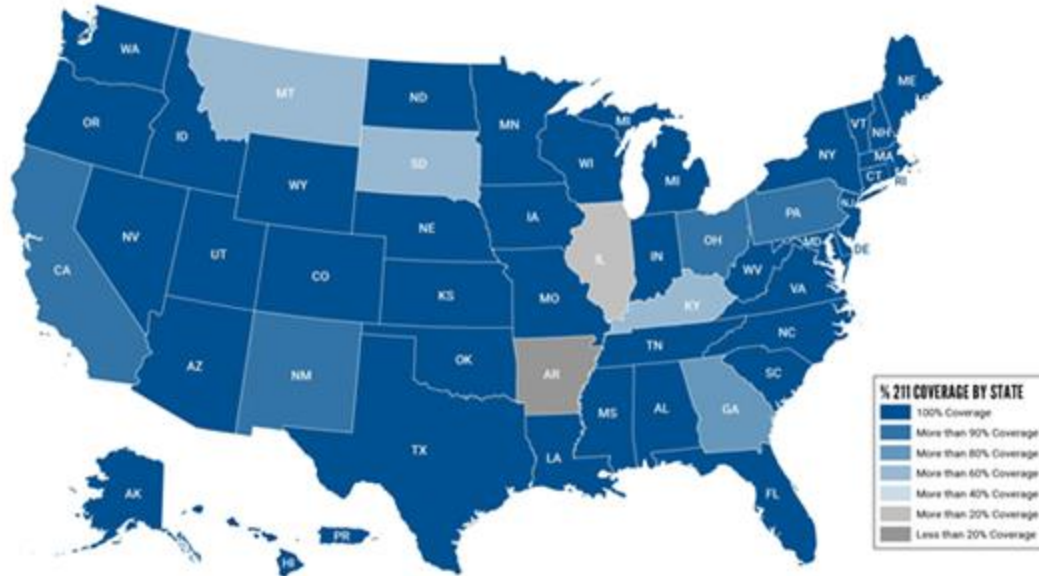


Provide warm transfers to service providers

**Will warm transfer callers to the University
Neuropsychiatric Institute and Addiction Resource
Center for more crisis situations.**

94.6% OVERALL COVERAGE

% of Population Covered* by 211 in Each State



Included in the 2-1-1 Database

2,735
Total Providers

9,688
Services



Our Protocol

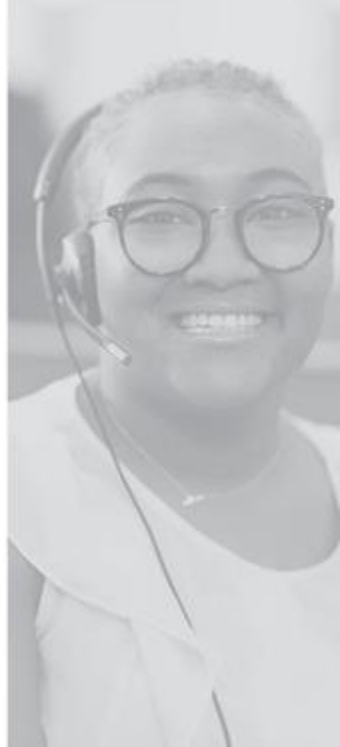
Government

Nonprofit

Specialized Services

Faith based

Sliding scale



Common Needs



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Health Care



Housing & Utilities



Food

Other Needs



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- Adolescent/Youth Counseling
- Adult High School Diploma Programs
- Adult Protective Services
- Autism Therapy
- Bankruptcy Assistance
- Childcare Centers
- Childcare Custody/Visitation
- Child Passenger Safety Seats
- Clothing
- Crisis Nurseries
- Detoxification
- Diapers
- Discounted Telephone Services
- Domestic Violence Services
- English as a Second Language
- Eye Care & Screening
- Homemaker Assistance
- Immunizations
- Job Finding Assistance
- Landlord/Tenant Dispute Resolution
- Legal Supports
- Mammograms
- Navigator Programs
- Non-Emergency Medical Transportation
- Public Libraries
- Resume Preparation Assistance
- School Supplies
- Senior Centers
- Social Security Fraud Reporting
- Tax Preparation
- Wheel Chairs
- Work Clothing

Ride United



What is the Ride United Program?

It is a partnership between United Way Worldwide and Lyft for the sole purpose of assisting people who otherwise have **NO OTHER** source of transportation.

Area of coverage: Salt Lake and Davis Counties.

Medical/Health - Public Benefits - Food



Substance Use/Misuse Helpline



211 is the statewide helpline for substance use resources.

Resources are available for detox, residential and outpatient treatment, assessment and placement, harm reduction, support services, education and prevention, and others.

Staff will follow-up with family members or clients directly to make sure they get connected to the appropriate resources.



Contacting 211



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DIAL 211
or
1.888.826.9790



VISIT
211utah.org



DOWNLOAD
211 UTAH App



TEXT ZIP Code
to 898-211



211@uw.org



211utah

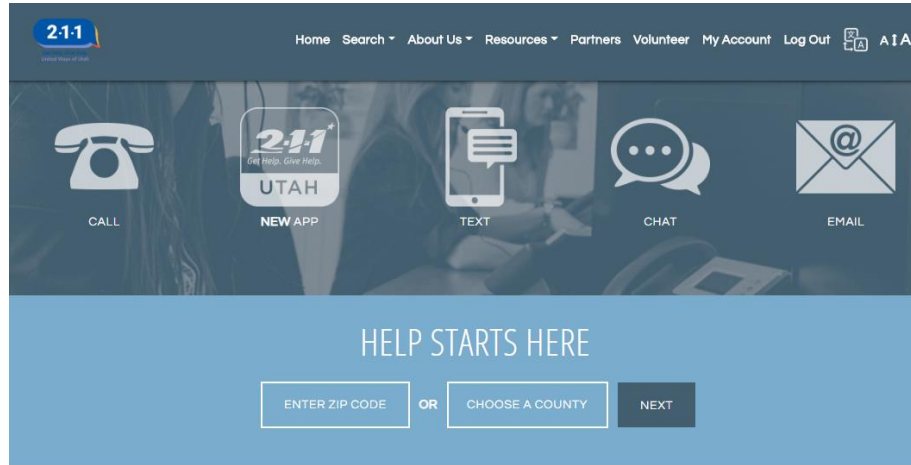


211utah



@211utah

211utah.org





Search by
Zip code
or County

Search by
category



Please sign in

	<input type="text"/>
	<input type="password"/>

Log in

[I forgot my password.](#)

[I don't know my username.](#)

[I want to create an account.](#)

This website is free to use without an account. Having an account allows you to save records to groups and to recall profiles you have visited previously.

Create an
account to
manage your
own resource
groups

Basic Contact Information



Help Me Grow Utah

148 North 100 West
United Way of Utah County
Provo, UT 84601
(801) 691-5322

www.helpmegrowutah.org

Click on each
tab for
information
about the
service



+ Contact / About

+ Developmental Screening

+ Parenting Helplines

+ Specialized Information and Referral



Email



Phone



Print



Email, text or
print the
resource

211 App



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Click here
to change
search
area

Use phones
location to
search local
resources

Search for
resources
all across
Utah

← Advanced Search County: Utah

Location

☒ Use Phone Location ☐ Set Another Location

Save Phone Location

☐ Search the full state of Utah

Search by
city or
zip code

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Example:
search by
family
support



Search by
Distance,
Abc's, or All

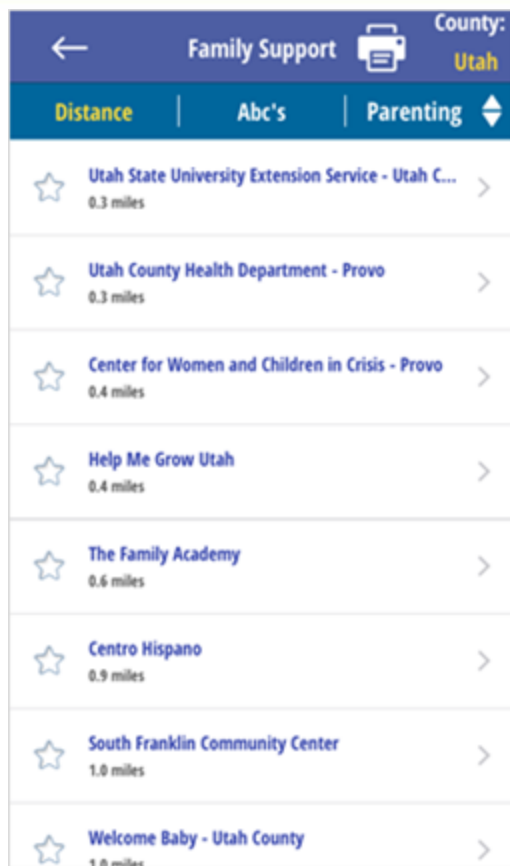












Example:
Click on
Parenting

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Check out
Help Me
Grow Utah



← Family Support 		County: Utah
Distance	Abc's	Parenting 
	Utah State University Extension Service - Utah C...	>
	0.3 miles	
	Utah County Health Department - Provo	>
	0.3 miles	
	Center for Women and Children in Crisis - Provo	>
	0.4 miles	
	Help Me Grow Utah	>
	0.4 miles	
	The Family Academy	>
	0.6 miles	
	Centro Hispano	>
	0.9 miles	
	South Franklin Community Center	>
	1.0 miles	
	Welcome Baby - Utah County	>
	1.0 miles	

Will share
resources
specific to
parenting

Click on
underlined
services for
more details
(Hours, required
documents,
eligibility, fees,
intake procedure,
languages)

← ★ FAVORITE < SHARE

Help Me Grow Utah

📍 148 North 100 West
Provo, UT 84601

📞 801-691-5322

🌐 www.helpmegrowutah.org

Description


Help Me Grow Utah is an information and referral service available at no cost to connect families to community resources, pregnancy, and child development information, including a parent-completed developmental screening.

Primary Services

- Developmental Screening
- Developmental Screening
- Early Intervention for Children With Disabilities/Delays
- Early Intervention for Children With Disabilities/Delays
- Care/Case Management

Basic contact
information and
description of
services

Refer to this
resource
often?
Make it a
favorite!



← FAVORITE SHARE

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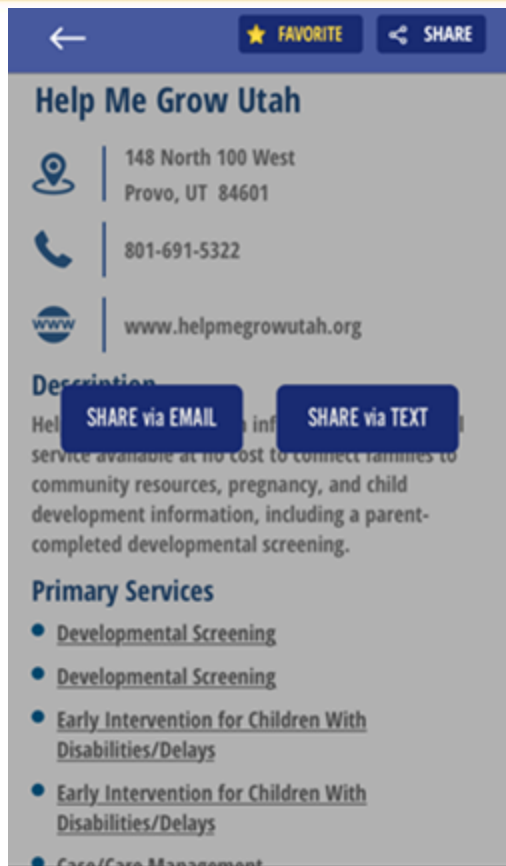
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- [Early Intervention for Children With Disabilities/Delays](#)
- [Case/Case Management](#)

Click to share
resource

Send resource
through an
email



Send resource
as a text

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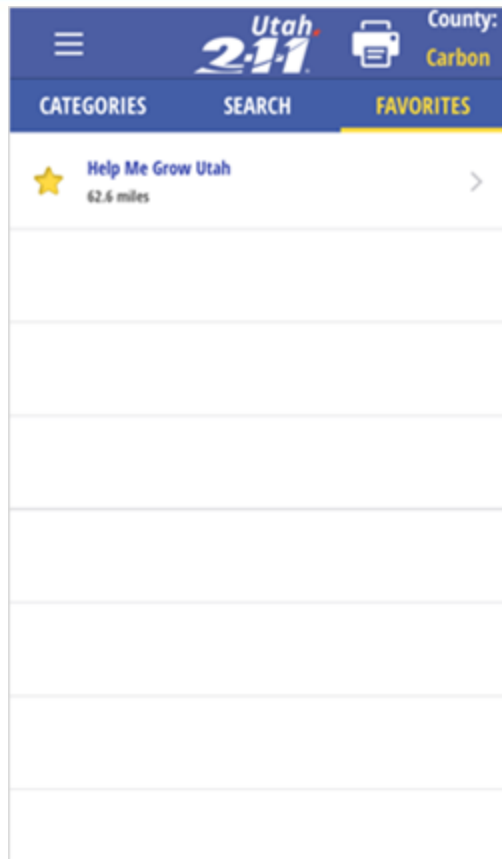
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Access the resources that you marked as your favorites

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You can even
print and share
your favorite list
directly from
your phone

Click on the
menu icon to
open up
additional
resources or
help



What 211 Wants You To Know



- 1. You will be connected with an empathetic and compassionate individual that has been highly trained in Information & Referral (I&R) services. They are here to listen and to support individuals when they are most in need.**
- 2. I&R specialists listen to individuals most challenging situations and provide the appropriate resource information so that they can connect to the help they need.**
- 3. You don't have to do this alone. I&R Specialists and 2-1-1 are here to help.**



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Thank You.

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