

StudentAid.Gov Account Setup

To create a Federal Student Aid account, visit: studentaid.gov/fsa-id



What's needed to create a StudentAid.Gov account?

Account usernames and passwords are required for the student and each parent.

1. **Name:** Full legal name as it appears on your Social Security card.
2. **Date of Birth**
3. **Social Security Number:** Required for those with an SSN. Not required for parents without one.
4. **Email:** Must be verified. Use a non-school email. Students will need access to this email throughout college.
5. **Mobile Phone/Authenticator App:** Optional to download but recommended for login, account recovery, and enhanced security.

Who NEEDS to create a StudentAid.Gov Account?

- ✓ **Students** seeking financial aid.
- ✓ **Biological or adoptive parents of dependent students** (with or without a Social Security Number).
If parents are divorced or separated, only the parent who provides the majority of financial support to the student will need a StudentAid.Gov Account. If that parent is remarried, the stepparent may need one, too.
- ✓ **Student's spouse**, if applicable.

Who should NOT create a StudentAid.Gov Account?

- × **Parents who already have a StudentAid.Gov Account** (parents cannot create a new one).
- × **Students without a Social Security Number.**
Cannot file the FAFSA. Please consult a school counselor or college adviser for alternative ways to pay for college, scholarship opportunities, and info on HB 144.
- × **Grandparents, foster parents, legal guardians**
- × **Siblings**
- × **Aunts, uncles, cousins, etc.**

How do I know if my parents need to create an account? What if my parents aren't a part of my life?

If students can answer YES to any of the following questions, they do NOT need parental accounts.

- Will you be 24 years of age or older as of Jan 2025, OR are you married but not separated or divorced?
- Do you have a child or another dependent to whom you provide the majority of financial support?
- Are you currently on active duty, OR are you a veteran of the U.S. Armed Forces?
- At any time since you turned 13, were you an orphan, in foster care, or a ward of the court?
- Are or were you ever a legally emancipated minor, as determined by a court?
- Do you have a court-ordered legal guardian who is not your biological or adoptive parent?
- Are you unaccompanied AND either homeless OR self-supporting and at risk of being homeless?
- Do you have an unusual circumstance that prevents you from contacting your parent(s)? Ask for more details.

Important Warning

- The StudentAid.Gov website times out if you're inactive for a short period. You must complete the setup in one session or start over.

Experiencing issues or already have an account and can't log in?

- If you have trouble or can't access your account, call Federal Student Aid at 1-800-433-3243.

Finished?

- Don't forget to save your backup code!
- Processing your identity may take 1-3 business days. During this time, you won't be able to transfer IRS tax information to the FAFSA form.

Keep your account information handy for the FAFSA each year. Take a picture or keep it in your wallet.

StudentAid.Gov Account Info Card

Username: _____
Password: _____
Email: _____
Phone: _____
Authenticator App: _____
Challenge Q&A – 1. _____ 2. _____
3. _____ 4. _____
Backup Code: _____